



CERTIFICATE

Certificate of HIPAA Compliance

1 Cyber Valley confirms that iContact BPO, has been assessed and was found to be compliant according to the requirements of

HIPAA Compliance iContact BPO

South Africa

Scope of validation

Business Process: Customer Service Centre

iContact BPO achieved verification of their internal policies and procedures by 1Cyber Valley which earned them the HIPAA Seal of Compliance. This verification reviewed the handling of EPHI internally and externally to ensure all data handling meets HIPAA regulations.

Parminder Lall

Chief Executive Officer

Valid until, June 26, 2027