



Certificate of Registration

iContact BPO

132 Jan Smuts, Rosebank, Johannesburg, 2196, South Africa

have been assessed and approved to:

ISO 9001:2015 Quality Management System

The approved management system applies to the following scope:

iContact BPO based at Rosebank, Johannesburg, 2193, Gauteng activities are Business Process Outsourcing Provider.

Justifiable exclusion to the Quality Management System are :

7.1.5-Monitoring and Measurement Resources

8.3-Design and Development

8.5.5-Post Delivery Activities

Original Approval:	27 th April 2021
Current Certificate:	1 st April 2026
Certificate Expiry:	1 st April 2027
Certificate Number:	SA2094

Signed: Certification Officer



This certificate remains valid while the holder maintains their administration systems in accordance with the standards and guidelines stated above, which will be audited annually by QAS International. The holder is entitled to display the above registration mark for the duration of this certificate, which should be returned to QAS International upon reasonable request