



# Certificate of Registration

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## iContact BPO

257 Beyers Naude Drive, Cresta, Blackheath, Johannesburg, Gauteng, 2195, South Africa

have been assessed and approved to:

## ISO 9001:2015 Quality Management System

The approved management system applies to the following scope:

iContact BPO based in Johannesburg, are business process outsourcing providers. Clauses 7.1.5 Monitoring and Measuring Resources, 8.3 Design and Development and 8.5.5 Post Delivery Activities are not applicable to the QMS.

Original Approval:	1 <sup>st</sup> April 2020
Current Certificate:	1 <sup>st</sup> April 2026
Certificate Expiry:	1 <sup>st</sup> April 2027
Certificate Number:	SA2079

Signed: Certification Officer

This certificate remains valid while the holder maintains their administration systems in accordance with the standards and guidelines stated above, which will be audited annually by QAS International. The holder is entitled to display the above registration mark for the duration of this certificate, which should be returned to QAS International upon reasonable request

