



# CERTIFICATE

## Certificate of Compliance

1 Cyber Valley confirms that iContact BPO (PTY) Ltd has been assessed and was found to be compliant according to the requirements of

HIPAA Compliance

### **iContact BPO (PTY) Ltd**

257 Beyers Naude Dr, Blackheath Randburg, Johannesburg 2194, South Africa

&

18 Cumberland Road Paarden Eiland, Cape Town, 8001, South Africa

This Certificate is Applicable to

Business processes: Inbound and Outbound Customer Services

iContact BPO(PTY) Ltd achieved verification of their internal policies and procedures by 1Cyber Valley which earned them the HIPAA Seal of Compliance. This verification reviewed the handling of EPHI internally and externally to ensure all data handling meets HIPAA regulations.

A handwritten signature in black ink, appearing to read "Parminder Lall", written over a horizontal line.

**Parminder Lall**

*Chief Executive Officer*

**Valid Until, July 09, 2025**