



Certificate of Registration

iContact BPO

18 Cumberland Road, Paarden Eiland, Cape Town, 7405, South Africa

have been assessed and approved to:

ISO 9001:2015

Quality Management System

The approved management system applies to the following scope:

iContact BPO based in Cape Town, South Africa are a “Business Process Outsourcing Provider”.

Clause 7.1.5, Monitor and measurement resources, Clause 8.3, Design and development of products and Clause 8.5.5, Post-delivery activities are not applicable to the Quality Management System.

Original Approval	27 th April 2021
Current Certificate	1 st April 2023
Certificate Expiry	1 st April 2024
Certificate Number	SA2094

Signed: Certification Officer

This certificate remains valid while the holder maintains their administration systems in accordance with the standards and guidelines stated above, which will be audited annually by QAS International. The holder is entitled to display the above registration mark for the duration of this certificate, which should be returned to QAS International upon reasonable request.

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