



# CERTIFICATE



## Certificate of Compliance

1 Cyber Valley confirms that iContact BPO (PTY) Ltd has been assessed and was found to be compliant according to the requirements of

**HIPAA Compliance**

**iContact BPO (PTY) Ltd**

257 Beyers Naude Dr, Blackheath, Randburg, Johannesburg 2194, South Africa

&

18 Cumberland Road Paarden Eiland, Cape Town, 8001, South Africa

This Certificate is Applicable to

**Business processes: Inbound and Outbound Customer Services**

iContact BPO (PTY) Ltd achieved verification of their internal policies and procedures by 1 Cyber Valley which earned them the HIPAA Seal of Compliance. This verification reviewed the handling of PHI internally and externally to ensure all data handling meets HIPAA regulations.

A handwritten signature in black ink, appearing to read 'Parminder Lall'.

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**Parminder Lall**

*Chief Executive Officer*

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**March 10th, 2023**