



# REGISTRATION CERTIFICATE

*This document certifies that the administration systems of*

***iContact BPO***

*18 Cumberland Road, Paarden Eiland, Cape Town, 7405, South Africa*

*have been assessed and approved by QAS International to the following management systems, standards and guidelines:*

***ISO 9001:2015***

*The approved administration systems apply to the following:*

*iContact BPO based in Cape Town, South Africa are a "Business Process Outsourcing Provider". Clause 7.1.5, Monitor and measurement resources, Clause 8.3, Design and development of products and Clause 8.5.5, Post-delivery activities are not applicable to the Quality Management System.*

Original Approval	<b>27<sup>th</sup> April 2021</b>
Current Certificate	<b>27<sup>th</sup> April 2022</b>
Certificate Expiry	<b>1<sup>st</sup> April 2023</b>
Certificate Number	<b>SA2094</b>

Signed: Certification Officer

**On behalf of QAS International**

This certificate remains valid while the holder maintains their administration systems in accordance with the standards and guidelines stated above, which will be audited annually by QAS International. The holder is entitled to display the above registration mark for the duration of this certificate, which should be returned to QAS International upon reasonable request.  
Issuing Office: QAS International, 5 Technology Park, Colindeep Lane, London, NW9 6BX, UK

