



# REGISTRATION CERTIFICATE

*This document certifies that the administration systems of*

***iContact BPO***

*257 Beyers Naude Drive, Cresta, Johannesburg, 2195, South Africa*

*have been assessed and approved by QAS International to the following management systems, standards and guidelines:*

***ISO 9001:2015***

*The approved administration systems apply to the following:*

*iContact BPO based in Johannesburg, are business process outsourcing providers. Clauses 7.1.5 Monitoring and Measuring Resources, 8.3 Design and Development and 8.5.5 Post Delivery Activities are not applicable to the QMS.*

Original Approval	<b>1<sup>st</sup> April 2020</b>
Current Certificate	<b>1<sup>st</sup> April 2022</b>
Certificate Expiry	<b>1<sup>st</sup> April 2023</b>
Certificate Number	<b>SA2079</b>

Signed: Certification Officer

**On behalf of QAS International**

This certificate remains valid while the holder maintains their administration systems in accordance with the standards and guidelines stated above, which will be audited annually by QAS International. The holder is entitled to display the above registration mark for the duration of this certificate, which should be returned to QAS International upon reasonable request.  
Issuing Office: QAS International, 5 Technology Park, Colindeep Lane, London, NW9 6BX, UK

