

REGISTRATION CERTIFICATE

This document certifies that the administration systems of

iContact Pty Ltd

257 Beyers Naude Drive, Cresta, Johannesburg, 2195, South Africa

have been assessed and approved by QAS International to the following management systems, standards and guidelines:

ISO 9001:2015

The approved administration systems apply to the following:

iContact Pty Ltd based in Johannesburg, are business process outsourcing providers. Clauses 7.1.5 Monitoring and Measuring Resources, 8.3 Design and Development and 8.5.5 Post Delivery Activities are not applicable to the QMS.

Original Approval 1st April 2020

Current Certificate 1st April 2021

Certificate Expiry 1st April 2022

Certificate Number SA2079

Signed: Certification Officer

On behalf of QAS International

This certificate remains valid while the holder maintains their administration systems in accordance with the standards and guidelines stated above, which will be audited annually by QAS International. The holder is entitled to display the above registration mark for the duration of this certificate, which should be returned to QAS International upon reasonable request. Issuing Office: QAS International, 5 Technology Park, Colindeep Lane, London, NW9 6BX, UK

